

DESKTOP AS A SERVICE (DaaS)

DaaS solutions for service providers from Green Cloud Technologies



Organizations that move to a virtual desktop environment experience a 52% lower cost with improved IT productivity through proactive management practices

- IDC Whitepaper, April, 2015

SECURE DESKTOP MANAGEMENT, SIMPLIFIED

In an increasingly mobile world, businesses and providers search for new ways to manage the bring-your-own-device (BYOD) movement that also address growing data security concerns. With DaaS, deployment and management of the desktop environment is simplified. Data and applications are accessed through a virtual environment, allowing businesses and providers to support, patch, and maintain a single environment rather than numerous individual desktops. With one central environment, your data is more secure while still allowing users the flexibility to choose between working on desktop or mobile devices.



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VIRTUAL SERVERS | DISASTER RECOVERY | BACKUP | VIRTUAL DESKTOPS

PARTNER PREREQUISITES

RESOURCE	REQUIRED PRIOR TO DEPLOYMENT	OPTIONAL SERVICES AVAILABLE
ENGINEERING	Dedicated and available engineers	Green Cloud Professional Services available
SUPPORT	Sales-desktop-and application-level support (Green Cloud does not provide desktop, or application-level support) Active Directory support	
IAAS SERVICE	Partner must have active Green Cloud IaaS service	

SERVICE DELIVERY AND OPTIONS

	SERVICE OPTIONS	OPTIONAL SERVICES AVAILABLE
VIRTUAL DESKTOPS	Dynamic Desktops: 1vCPU, 4GB vRAM, 50GB OS image 2vCPU, 8GB vRAM, 50GB OS image Static Desktops: 1 vCPU, 4GB RAM, 50GB OS image 2 vCPU, 8GB vRAM, 100GB OS image 2 vCPU, 8GB vRAM, 200GB OS image	
CUSTOMER SERVICE	Partner technical support included	
DESKTOP TEMPLATES	Initial template (gold pattern) creation and customization for up to 2 patterns	
DEPLOYMENT TRAINING	Included	Green Cloud Professional Services available
NETWORKING AND SECURITY	Green Cloud will provide basic networking configuration as part of the initial product setup. An additional Network and Security bundle is required for each new tenant.	Green Cloud Professional Services available

BACKUP AND DISASTER RECOVERY

Backup and Disaster Recovery (DRaaS) not available for desktops. DRaaS, Service Level Objective (SLO), and Recovery Time Objective (RTO) for servers is based on the IaaS storage profile.



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